Part D Review FAQs



How can I do my own Part D plan review?

<u>Medicare.gov</u> offers an online tool for evaluating prescription plans. On their website, you can either create a new account or log in to an existing one. If you log in, <u>medicare.gov</u> will save your drug list and preferred pharmacy for future years. If you choose not to create an account or if you are creating an account for the first time, you will need to manually enter your medications. The website will guide you through a series of questions and then prompt you to enter or update your medication information. After completing this, you will be presented with several Part D plan options to choose from. To use the online tool, you'll need your Medicare card and a list of your medications, including dosage and frequency.

How can I receive Part D plan assistance from Everence?

The Everence Part D Service Team is available to analyze your options and help you enroll in a Part D plan:

- 1. Visit <u>this link</u> to register and list your medications, including dosage and frequency. We are not able to accept paper forms.
- 2. Make your payment of \$50 by credit card or debit card.
- 3. Book your appointment with a member of the Part D Service Team. Schedule your review as soon as possible, as **time slots are limited**.
- 4. You will receive a confirmation email, as well as reminder emails a week before and the day before your scheduled phone appointment.
- 5. During your scheduled appointment, a member of the Part D Service Team will review your options with you and help you enroll in a Part D plan.

Do I need to have a PayPal account to make a payment?

You do not need a PayPal account to make a P 3 \$50.00 USD payment. On the first PayPal screen, click "Pay with Debit or Credit Card" to continue as a quest. Pay with PayPal Enter your email address to get started. Email or mobile number Forgot email? Next or Pay with Debit or Credit Card On the following screen, near the bottom of Save info & create your PayPal account the form, click the blue toggle to turn off "Save info & create your PayPal account". The toggle By continuing, you confirm you're 18 years or older. will turn white. Then click "Pay now as guest". Pay now as guest

Why did Everence create a new Part D program?

- Due to the growing demand each year for Part D assistance, we have created a program that will support this high growth in requests for help, while allowing the program to be more streamlined and sustainable.
- The online form will help to make sure no important details of your medication list are missing and will create a faster and smoother review process.
- In response to feedback that the process of mailing one's information and waiting for a call was stressful and sometimes confusing, we are now using an online appointment scheduling feature so you can pick a date and time that works best for you and be prepared for your review.
- The fee being charged this year only partially defrays the expense of providing this service for clients who benefit from this help.